

## Newline Asia Privacy Policy

NEWLINE ASIA SERVICES PTE. LIMITED (NEWLINE ASIA) is committed to protecting your privacy. This policy sets out the personal data which NEWLINE ASIA may collect about you and how NEWLINE ASIA will use and safeguard this. Your use of this website, application for and/or entering into a contract of (re)insurance with NEWLINE ASIA constitutes your acceptance of the terms of this policy, as may be modified from time to time.

### Internet Site

NEWLINE ASIA does not collect personally identifying information from visitors to this website unless provided by the visitor or the visitor's browser. NEWLINE ASIA has adopted policies to protect the confidentiality of your personal information and to limit access to those with a need to know. NEWLINE ASIA will not use information provided through your use of this website, except to respond to direct inquiries or to measure traffic and traffic trends at this website. NEWLINE ASIA does not provide or sell any of this information to third parties. NEWLINE ASIA does not currently use "cookies," i.e. files written to the visitor's computer that are used by some websites for record keeping or to remember certain information about visitors.

NEWLINE ASIA reserves the right to change its policy regarding cookies and the collection of information from visitors at any time without advance notice. Should any new policy be put into effect, NEWLINE ASIA will post it on this website and the new policy will apply to information collected thereafter. Any such policy will permit visitors to "opt out" of the collection of any personally identifying information.

### Information Newline Asia May Collect About You

NEWLINE ASIA may collect and process personal data about you, including:

- information you provide when completing forms or proposals for (re)insurance;
- information provided by you, your (re)insurers, (re)insurance brokers, intermediaries and professional advisers in obtaining (re)insurance, pursuing a claim against a NEWLINE ASIA insured or presenting a claim under a policy; and
- details of transactions you carry out with NEWLINE ASIA.

### Use of Personal Data

NEWLINE ASIA may use the personal data it holds and collects about you to:

- provide you with information, products and services you request from NEWLINE ASIA;
- underwrite and administer your policy;
- undertake obligations arising out of or in any way involving contracts entered into between you and NEWLINE ASIA including, without limitation, assessing and processing claims under policies purchased from NEWLINE ASIA;
- notify you of changes to NEWLINE ASIA's products and services;
- communicate with you in response to your enquiries, comments and suggestions; and
- contact you when necessary.

### Disclosure of Your Information

NEWLINE ASIA may also disclose your personal data to third parties:

- who perform (re)insurance, business or professional functions for NEWLINE ASIA including, without limitation, (re)insurance companies, (re)insurance brokers, professional advisers and other service providers involved in investigating, adjusting, defending and settling claims involving you or auditing including, without limitation, investigators, independent claims adjusters, professional advisers and other service providers.
- if it sells or buys any business or assets, in which case NEWLINE ASIA may disclose your personal data to the prospective seller or buyer of such business or assets.
- if NEWLINE ASIA or substantially all of its assets are acquired by a third party, in which case personal data held by NEWLINE ASIA about its customers will be one of the transferred assets.
- if it is under a duty to disclose or share your personal data in order to comply with any legal or regulatory obligation, to enforce or apply NEWLINE ASIA's Terms and Conditions of Use or other agreements or to protect the rights, property or safety of NEWLINE ASIA, its customers or others. Such includes, without

limitation, exchanging information with other companies and organisations for the purposes of detecting and preventing insurance crimes, fraud protection and credit risk reduction.

NEWLINE ASIA does not provide or sell your personal data to third parties for their commercial purposes, although it does provide personal data to third parties as described above.

NEWLINE ASIA may also disclose your personal data to any member of its group (which term shall include its subsidiaries, ultimate holding company and subsidiaries of its ultimate holding company). Information submitted to one office may be accessed, stored or processed by another office in another country in which NEWLINE ASIA or any member of its group has offices, including countries outside of Singapore.

Other than as described above, NEWLINE ASIA will keep your data confidential, safe and secure. Your personal data will be kept for no longer than is necessary for legal and regulatory purposes and for NEWLINE ASIA to meet its obligations to you.

### Your Rights

You have the right to ask NEWLINE ASIA not to process your personal data for marketing purposes. You can exercise this right at any time by contacting NEWLINE ASIA at the email address provided at the end of this privacy policy.

### Hyperlinks

This website may, from time to time, contain links to and from other websites. Please note that these websites have their own privacy policies and NEWLINE ASIA does not accept any responsibility or liability for these policies or websites. Please check the policies prior to submitting any personal data to these websites.

### Access to Information

You have the right to access personal data held about you. Your right of access can be exercised in accordance with the Personal Data Protection Act, 2012. In order to make a data access request, please email [privacyinfo@newlineuml.com](mailto:privacyinfo@newlineuml.com). NEWLINE ASIA reserves the right to make a reasonable charge to meet its costs in providing you with details of the information it holds about you where such is permitted by local law. If you consider any of the personal data NEWLINE ASIA holds about you is inaccurate, you may request that that NEWLINE ASIA corrects it.

### Changes to Newline Asia's Privacy Policy

Any changes to this privacy policy will be posted on this page. You should check the website periodically for changes to this privacy policy. Any changes to this privacy policy shall be effective immediately upon posting.

### Contacting Newline Asia

Questions, comments and requests regarding this privacy policy are welcomed and should be directed to NEWLINE ASIA's Data Protection Officer at the following address:

Newline Asia Data Protection Officer  
Newline Asia Services Pte. Limited  
138 Market Street  
#05-04 CapitaGreen  
Singapore 048946

Email: [privacyinfo@newlineuml.com](mailto:privacyinfo@newlineuml.com)